

Edward A. Chow, M.D.
President

Cecilia Chung
Commissioner

Judith Karshmer, Ph.D., PMHCNS-BC.
Commissioner

James Loyce, Jr., M.S.
Commissioner

David Pating, M.D.
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**Edwin M. Lee, Mayor
Department of Public Health**



Barbara A. Garcia, M.P.A.
Director of Health

Mark Morewitz, M.S.W.
Executive Secretary

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**MINUTES
HEALTH COMMISSION MEETING
Tuesday April 4, 2017, 4:00 p.m.
101 Grove Street, Room 300 or Room 302
San Francisco, CA 94102**

1) CALL TO ORDER

Present: Commissioner Edward A. Chow M.D., President
Commissioner Dan Bernal
Commissioner Cecilia Chung
Commissioner James Loyce, Jr., M.S.
Commissioner David Pating, M.D.
Commissioner David J. Sanchez Jr., Ph.D.

Excused: Commissioner Judith Karshmer, Ph.D, PMHCNS-BC

The meeting was called to order at 4:09pm. Commissioner Chow welcomed Dan Bernal as the newest Health Commissioner. He noted that Commissioner Bernal is Chief of Staff for Congresswoman and House Democratic Leader Nancy Pelosi.

Commissioner Bernal stated that he is looking forward to working with his Health Commission colleagues and Director Garcia. He thanked the SFDPH for its leadership on important health and public health issues. He added that as a person living with HIV, he is especially thankful for the SFDPH's work on HIV prevention and care services.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETINGS OF MARCH 21, 2017

Action Taken: The minutes of March 21, 2017 were unanimously approved.

3) DIRECTORS REPORT

Barbara Garcia, Director of Health, gave the report. The full report can be viewed at:
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

DPH receives Public Health Accreditation

We are pleased to announce that the Public Health Accreditation Board has officially granted full accreditation the San Francisco Department of Public Health as of March 14, 2017. Established in 2011, the national

accreditation program sets standards toward which the nation's nearly 3,000 governmental and public health departments can continuously work to improve the quality of their services. Here's what the board had to say: "This health department is well respected by their community, their governing authority, and local elected officials. Their management and leadership are seasoned and skilled public health professionals who have passion for their work and commitment to their community. They are organized in a way that allows for efficient delivery of public health services. They have programs in place that demonstrate commitment to their employees and an understanding of the need to continually train current employees while seeking to identify those who might be future committed public health professionals." The accreditation project has been a 5-year challenge for our department that helped strengthen our ability to work as a team. Our clients and staff all benefit as a result of new infrastructure being built to support our continuous improvement goals. We are now one of eight accredited health departments in California, and one of only two hundred across the nation. We would like to thank the Public Health Accreditation Team for their exemplary work in leading our Department to this significant accomplishment.

American Health Care Act

The American Health Care Act (AHCA), the legislation to repeal and replace the Affordable Care Act (ACA), passed through three House committees and will advance to the House Rules Committee and full House floor next. If passed by the House, the bill will move to the Senate for a full vote. The Congressional Budget Office has projected that the AHCA would increase the number of uninsured individuals by 14 million in 2018 and 24 million by 2026. The AHCA would increase average premiums prior to 2020, and reduce federal deficits by \$337 billion over the 2017-2026 period. The AHCA also makes major changes in the Medicaid program by phasing out enhanced federal funding and capping federal funding to states. This would have a big impact on states, such as California, that opted for the Medicaid expansion. California could potentially lose as much as \$17.3 billion in federal funding for the state's expanded Medi-Cal program. California's policy response will be critical for determining impact on the Department's local health care providers, hospitals, and clinics.

The AHCA keeps several insurance reforms including coverage of pre-existing conditions, guaranteed availability and renewability of coverage, and coverage of adult children up to age 26. The AHCA also eliminates funding for the Public Health & Prevention Fund which supports community prevention programs, public health research and tracking efforts. The ACA enabled the extension of health coverage to 133,000 San Franciscans, provided stability for many people and strengthened the health care system. San Francisco remains committed to ensuring health care access for our residents and will continue to work toward this goal alongside our healthcare partners citywide. Currently, all programs and benefits remain in place and we encourage all San Franciscans to use them, regardless of immigration or insurance status. Updated materials are regularly posted to the SFDPH Post-Election information website <https://www.sfdph.org/dph/comupg/aboutdph/election/default.asp> or you may email questions to post-election@sfdph.org.

Federal Budget

The President's 2018 Budget, released on March 16th 2017, would cut \$15.1 billion for Health and Human services. This is an 18 percent decrease from 2017 and it does not include any proposed changes to mandatory spending or revenue. The Budget request eliminates \$403 million in health professions training programs and \$4.2 billion for programs within the Office of Community Services. The Budget request reduces The National Institutes of Health's (NIH) spending by \$5.8 billion and proposes reforms for public health, emergency preparedness, and prevention programs. The Budget would reform the Centers for Disease Control and Prevention (CDC) through a new \$500 million block grant to increase State flexibility and establish a new Federal Emergency Response Fund to respond to public health outbreaks. The Budget request prioritizes community health services, Ryan White HIV/AIDS providers, substance use disorder treatment activities, Food and Drug Administration (FDA) deregulation and Health Care Fraud and Abuse programs.

Reaffirming San Francisco as a Safe Place for Everyone

January's Executive Order limiting the number of refugees coming into the US, now suspended, has nevertheless caused much anxiety and fear for our immigrant community. The Population Health Center for Learning and Innovation recently put together a story featuring staff and patients from our Newcomer's Health Program discussing the realities of being an immigrant during this post-election landscape. Beautifully created and recorded by Mehroz Baig, it tells the story of our patients and their concerns today. Give a listen here:

<http://in-sfghweb02/cli/?p=2018>

Climate and Health Adaptation Framework

The American Public Health Association has named 2017 as the Year of Climate Change and Health to mobilize action on climate change to protect health. On March 9th, 2017, the San Francisco Department of Public Health released its Climate and Health Adaptation Framework describing the connection between climate change and local health impacts and outlining a set of potential solutions. The release of the framework is a first step toward opening the conversation with communities about how to prepare for the public health threat posed by these conditions. In San Francisco, a range of negative health impacts will likely result from climate change and unusual weather patterns, having the largest effect on low income and vulnerable populations. The health risks caused by extreme heat, flooding and increased air pollution include increased risk of water-related illness and vector-borne disease and heat stroke. DPH will now conduct public outreach to understand existing community concerns about climate change and priority health issues. The community input will enable information-sharing along with engagement and promotion of ongoing activities. These actions will help to address climate change and create healthier lives for all San Franciscans. You can read the complete report here:

https://extxfer.sfdph.org/gis/ClimateHealth/Reports%20and%20Research/SFDPH_ClimateHealthAdaptFramework2017a.pdf

Trauma Informed Systems featured by Substance Abuse and Mental Health Services

The most recent issue of the Substance Abuse and Mental Health Services (SAMHSA) newsletter focuses on the Trauma Informed Systems work implemented at DPH in 2012. At that time, DPH recognized trauma and toxic stress as a critical health concerns, with detrimental effects on agencies, people served, and across generations. In order to be a Trauma-Informed setting, people in the setting must realize the widespread prevalence of trauma, recognize the signs and symptoms, respond in an understanding and supportive way and resist doing further harm. Thanks to Ken Epstein and team we have now trained more than half of the 9,000 staff across the DPH and have partnered with many divisions and groups within DPH to implement, including four rounds of "Train the Trainer" cohorts. You can read the full article here:

<http://store.samhsa.gov/shin/content/SMA17-5019/SMA17-5019.pdf>

Patient Safety Awareness Week

Patient Safety Awareness Week is an annual education and awareness campaign for health care safety led by National Patient Safety Foundation. The Zuckerberg San Francisco General patient safety team celebrated Patient Safety Awareness Week on Thursday, March 16th with games and giveaways in their café. Games were fun and educational including their "National Safety Roulette" game. Prizes included ZSFG fleece vests and jackets, an Apple store gift card, and Safeway, Starbucks, and Subway Sandwich gift cards.

This year's theme at Laguna Honda was "We are all Patients" and they highlighted quality improvement work using recently implemented LEAN methodologies. This includes Warfarin administration safety, preventing falls with major injuries, and increasing staff flu vaccination rate. All these efforts translate to a better and most importantly, safer care experience for all patients and residents. Laguna Honda capped off the week with an exciting fair along the hospital esplanade. Residents and staff tested their knowledge on safety protocols by playing the Spin and Win Wheel! Attendees who answered questions correctly had the chance to win amazing prizes such as an Amazon Echo, Kindle Fire, Bluetooth speakers, and gift cards.

Improving access to Job Vacancies

The HR Department has worked collaboratively with the Business Intelligence Unit to develop a dashboard that will allow users to view and manage available job vacancies and filled positions across Department of Public Health (DPH). Data is refreshed on a daily basis and is pulled from the Human Resources Information Management System (HRIMS). The dashboard is designed to improve communication between HR and DPH departments by eliminating erroneous data entry, and to reduce the number of vacancies and time required to fill approved and budgeted positions across the DPH. Executive staff will be able to view a snapshot of vacancies by department and or program to drive HR and budget-related discussions and decision-making. Hiring managers will be able to use data to identify vacancies within their unit/department/program to prioritize hiring efforts towards available positions. HR staff will be able to access and view timely data to drive efficiencies within daily operations (for example, vacancy data is used to develop examination schedules). The dashboard is built via Tableau Developer and "lives" on SharePoint. If you are DPH staff, go to <http://in-sfghtableau/> UCSF staff can login through Citrix: <http://insidechnsf/> and navigate to <http://in-sfghtableau/> on the internet browser.

HR Ensuring Accuracy of Supervisor Data in eMerge

The Controller's Office is in the process of implementing their F\$P Financials Project (<http://sfcontroller.org/financial-systems-replacement-project>). A component of this project is to ensure the accuracy of data in eMerge (PeopleSoft, specifically, "Supervisor" data. Accurate "Supervisor" data is critical to F\$P functionality such as employee expense reporting. The Controller's Office has placed full responsibility on each City department to clean up their data. The cleanup includes confirming each employee is assigned to the correct supervisor. Public Health has over 10,700 data points to verify; this includes employees with multiple positions. Currently DPH manually inputs supervisor data into HRIMS (the internal human resources information management system). Compatibility issues prevent HRIMS and eMerge from sharing this data. DPH Human Resources (HR) is responsible for maintaining supervisor data. They are facilitating the eMerge "Report To" cleanup efforts for the department. Their immediate efforts include calling on DPH Sub-Division Managers to review and verify the accuracy of all employee - supervisor assignments HR has on record for their subdivision and making necessary corrections. More details on this project will be available in the coming months.

Annual Statement of Incompatible Activities

Each year, the City's Ethics Commission reminds us that as officers and employees of the City, we are required to refrain from activities that are incompatible with our public duties, and are therefore prohibited. In order to get the word out each department must, by April 1st, 2017, post their department's Statement of Incompatible Activities on their website, post it physically in the locations where legal notices are posted, and distribute it to each employee, either physically or by email. Here's a link to the official Statement of Incompatible Activities for The Department of Public Health: https://sfethics.org/wp-content/uploads/2015/08/Public_Health_Department_and_Health_Commission_SIA.pdf

SFDPH in the News:

City Budget May Face Cliff

<http://www.potreroview.net/city-budget-may-face-cliff/>

Critics blast ACA repeal plan

<http://www.ebar.com/news/article.php?sec=news&article=72427>

Youth Clinic Seeks Safe Harbor at Homeless Prenatal Program

<http://www.potreroview.net/youth-clinic-seeks-safe-harbor-at-homeless-prenatal-program/>

Bayview-Hunters Point Leads the Charge Against a Rising Tide of Pollution

<http://www.sfweekly.com/topstories/bayview-hunters-point-leads-the-charge-against-a-rising-tide-of-pollution/>

The Queen Of Poisons Strikes In San Francisco

<http://www.medicalhealthnews.net/the-queen-of-poisons-strikes-in-san-francisco>

SF's Public Works Goes Rogue on Homeless Encampment Cleanups

http://sfist.com/2017/03/15/frustrated_by_filth_sfs_public_work_1.php

SF hauls tons of trash, thousands of needles from homeless camps

<http://www.sfchronicle.com/bayarea/article/SF-hauls-tons-of-trash-thousands-of-needles-from-11001989.php>

Woman at Center Of Valencia Standoff: 'That Was Not A De-Escalation, That Was An Escalation'

http://sfist.com/2017/03/14/woman_at_center_of_valencia_standof.php

Mental health team to work closely with SFPD during crisis

<http://www.sfexaminer.com/mental-health-team-work-closely-sfpd-crisis/>

药草茶含剧毒 旧金山2人紧急送医

<http://dailynews.sina.com/gb/news/usa/usnews/chinesedaily/20170313/07097769703.html>

San Francisco herbalist's herbal tea poisoning puts two people in critical condition

<http://www.ibtimes.co.uk/san-francisco-herbalists-herbal-tea-poisoning-puts-two-people-critical-condition-1611040>

Origin of tea ingredient that sickened 2 in San Francisco sought

<http://www.ktvu.com/news/health/241380119-story>

2 critically ill after drinking toxic tea from Chinatown

<http://www.ktvu.com/news/240902405-story>

San Francisco Releases New Framework to Address Human Health and Local Climate Impacts

<http://www.abc-7.com/story/34710643/san-francisco-releases-new-framework-to-address-human-health-and-local-climate-impacts>

WPCS Awarded As-Needed \$2 Million Contract With City of San Francisco

<http://www.wallstreet-online.de/nachricht/9380316-wpcs-awarded-as-needed-2-million-contract-with-city-of-san-francisco>

Navy's pick to review Shipyard cleanup fraud also faked data

<http://beforeitsnews.com/african-american-news/2017/03/navys-pick-to-review-shipyard-cleanup-fraud-also-faked-data-2459021.html>

**SAN FRANCISCO HEALTH NETWORK
ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL & TRAUMA CENTER**

March 2017

Governing Body Report - Credentialing Summary
(3/16/17 MEC)

	3/2017	07/2016 to 07/2017
<i>New Appointments</i>	11	197
Reinstatements		
<i>Reappointments</i>	48	394
Delinquencies:		
Reappointment Denials:		
Resigned/Retired:	16	176
<i>Disciplinary Actions</i>		
Administrative Suspension		
<i>Restriction/Limitation-Privileges</i>		
Deceased		
<i>Changes in Privileges</i>		
Voluntary Relinquishments	6	72
Additions	12	84
Proctorship Completed	16	158

<i>Current Statistics – as of 3/3/17</i>		
Active Staff	557	
<i>Courtesy Staff</i>	519	
Affiliated Professionals (non-physicians)	270	
TOTAL MEMBERS	1,336	

<i>Applications in Process</i>	21
Applications Withdrawn Month of March 2017	1
SFGH Reappointments in Process 4/2017 to 6/2017	159

LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER

MARCH 2017

Health Commission - Director of Health Report

(March 2, 2017 Medical Exec Committee)

	March	(FY 2016-2017) Year-to-Date
<i>New Appointments</i>	0	8
Reinstatements	0	0
<i>Reappointments</i>	10	42
Delinquencies:	0	0
Reappointment Denials:	0	0
Resigned/Retired	1	14
<i>Disciplinary Actions</i>	0	0
<i>Administrative Suspension</i> (for month of February)	1	13
<i>Restriction/Limitation-Privileges</i>	0	0
Deceased	0	0
<i>Changes in Privileges</i>		
Additions	0	0
Voluntary Relinquishments	0	0
Proctorship Completed	0	8
Proctorship Extension	0	1

Current Statistics – as of 2/24/2017	
Active Medical Staff	35
As-Needed Medical Staff	9
<i>External Consultant Medical Staff</i>	45
<i>Courtesy Medical Staff</i>	2
<i>Affiliated Professionals</i>	14
TOTAL MEMBERS	105

Applications in Process	2
Applications Withdrawn this month	0

Commissioner Comments:

Commissioner Loyce stated that he is hesitant to celebrate the defeat of the American Healthcare Act and is hopeful that the current administration will not seek other ways to dismantle the Affordable Care Act.

Regarding the Law Enforcement Assisted Diversion (LEAD) program, Commissioner Pating asked if the funding requires outcomes to continue or is the project a capacity-building project. Director Garcia stated that the program is a multi-year project and its outcomes will determine future funding opportunities.

Commissioner Sanchez stated that the announcement of achieving Public Health Accreditation is a great way to begin Public Health Week.

4) GENERAL PUBLIC COMMENT

There was no general public comment.

5) FINANCE AND PLANNING COMMITTEE

Commissioner Chung, Chair, stated that the Committee reviewed and gave feedback on the draft FY2015 Charity Care Report.

Commissioner Chow requested that Commissioners send Mr. Morewitz any comments or questions on the draft report.

6) HEALTH COMMISSION OFFICER ELECTIONS

Action Taken: The Health Commission unanimously elected David Pating, MD Vice President.

Action Taken: The Health Commission unanimously elected Edward Chow, MD as president.

Commissioner Chow thanked the Health Commission for electing him president and stated that he looks forward to working with the Health Commission and Director Garcia in the year ahead.

7) SFDPH PUBLIC HEALTH ACCREDITATION UPDATE

Tomas Aragon MD, Health Officer and Director of the Public Health Division, and Karen Pierce, Public Accreditation Coordinator, gave the update.

Commissioner Comments:

Commissioner Pating asked for clarification regarding quality assurance activities with the Public Health Division (PHD). Dr. Aragon stated that the accreditation process requires that PHD utilize formal performance improvement methods and noted that the Division is using Lean methodology to assist in this process.

Commissioner Pating asked whether the surveyors are encouraging SFDPH or just PHD to develop a marketing plan. Ms. Piece stated that both are necessary. She added that since PHD does not have its own marketing plan, it used the SFDPH plan in the site visit. The surveyors noted that at present no public health department does an adequate job of branding itself and educating the public about what public health is and the many activities that are included in public health.

Commissioner Pating stated that he looks forward to future updates on the SFDPH and DPH branding plans and activities.

Commissioner Bernal stated that the SFDPH utilizes a community approach that impacts the wellbeing of all San Franciscans. He thanked Ms. Pierce and Dr. Aragon for the dedication and determination it took to earn public health accreditation.

Commissioner Sanchez congratulated Dr. Aragon, Director Garcia, and Ms. Pierce for the excellent work.

Commissioner Loyce congratulated the SFDPH and stated that he appreciated the clarity of the presentation.

Commissioner Chow thanked Dr. Aragon and Ms. Pierce for their presentation which described the arduous journey to public health accreditation. He offered his heartfelt congratulations on their hard work.

8) SAN FRANCISCO HEALTH NETWORK UPDATE.

Roland Pickens, Director and Alice Chen MD, Chief Medical Officer, gave the update.

Commissioner Comments:

Commissioner Pating thanked Mr. Pickens for the True North metrics graph and requested that the other metrics be reviewed at the Community and Public Health Committee. Director Garcia stated that the San Francisco Health Network primary care data is presented to the Community and Public Health Committee.

Commissioner Chow thanked Mr. Pickens for the True North scorecard and added that the Health Commission will continue to work with the Health Network leadership to determine how best to monitor all the metrics.

Regarding the Physician Council, Commissioner Chow asked how membership is determined. Dr. Chen stated that she invited individual staff to join based on their leadership positions within the San Francisco Health Network.

Commissioner Loyce stated that he looks forward to future reports on how the Council impacts the quality of care provided to the patient population. Dr. Chen stated that the Council has enabled physicians to better understand the whole system which impacts the quality of discharges and transfers within the San Francisco Health Network.

Commissioner Sanchez stated that he appreciates the work of the Council in its effort to integrate.

Commissioner Chow requested that future presentations regarding the Physician Council include the titles of PHD staff in the graphic.

9) OTHER BUSINESS:

This item was not discussed.

10) JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Chow, SFGH JCC Chair, stated that at the March 28, 2017 meeting, the committee discussed a presentation on the ZSFG A3 Optimizing a Care Experience Model, Regulatory Affairs Report, Hospital Administrator's Report, Patient Care Services Report, RN Hiring and Vacancy Report, and the Medical Staff Report. During closed session, the Committee approved the Credentials Report and the PIPS Minutes. Commissioner Chow noted that this is the first month in which the Quality Council and PIPS Committee were combined.

11) COMMITTEE AGENDA SETTING

Mr. Morewitz requested that Commissioners send him a list of dates that they plan on missing meetings in the next four months.

12) ADJOURNMENT

The meeting was adjourned at 5:37pm.